Primary Care Provider Profile

Dr. Sample
100 Sample Way
Chicago, IL 60601

UnitedHealthcare of <LA>

Current Date: Wednesday, June 30, 2010

Tax ID: All TaxIDs

Provider Number: 123456789

Site Number: All Sites

Specialty: Internal Medicine

Utilization Management Provider Profile

Members as of: 12/31/2009

Member Count: 938

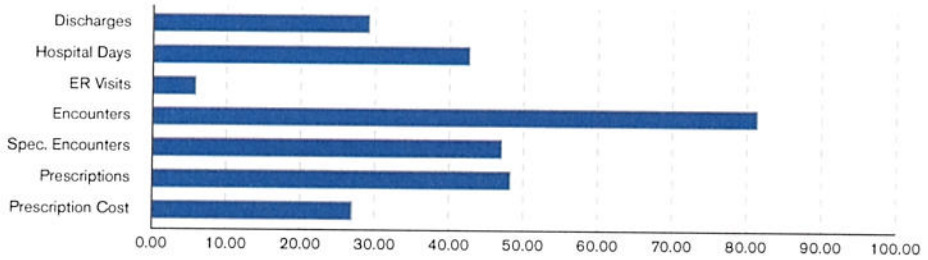
Reporting Period: 01/01/2009 - 12/31/2009

Member Months: 5,234

Measure	Total Medicare	Total Medicaid	Total Dual Eligible	Total Utilization	Indicator	Provider Rate	Risk Factor	Adjusted Rate	Plan Rate	Percentile Ranking
Discharges	6	77	20	103	Discharges pmpy	0.24	1.72	0.14	0.20	29.45
Hospital Days	17	387	77	481	Hosp. Days pmpy	1.10	1.72	0.64	0.93	43.61
ER Visits	14	302	90	406	ER Visits pmpy	0.93	1.72	0.54	1.03	7.26
Encounters	282	3,787	1,200	5,269	Enc. pmpy	12.08	1.72	7.02	5.48	81.20
Spec. Encounters	70	2,080	768	2,918	Spec. Enc. pmpy	6.69	1.72	3.89	4.67	48.16
Prescriptions	480	8,892	3,783	13,155	Prescript. pmpy	30.16	1.72	17.53	24.59	48.99
Prescription Cost	21,934	331,481	196,983	550,401	Cost/Prescription	41.84	1.72	24.33	40.42	27.22

Overall UM: 34.12

PCP Ranking by Measure



Quality Management Provider Profile

Members as of: 12/31/2009

Member Count: 938

Reporting Period: 01/01/2009 - 12/31/2009

Member Months: 5,234

Measure	Total Medicare	Total Medicaid	Total Dual Eligible	Eligible Members	Expected Events	Actual Events	HEDIS Provider Rate	HEDIS Plan Rate	HEDIS Expected Rate	Variance from Expected
Child Immunization Status	0	0	0	0	0	0	0.00%	64.71%	N/A	
Lead Screening	0	0	0	0	0	0	0.00%	35.29%	N/A	
Well Child Visits 0 - 15 mos	0	0	0	0	0	0	0.00%	50.00%	N/A	
Well Child Visits 3 - 6 yrs	0	0	0	0	0	0	0.00%	62.27%	N/A	
Well Child Visits 7 - 11 yrs	0	0	0	0	0	0	0.00%	0.00%	N/A	
Well Child Visits 12 - 21 yrs	0	0	0	0	0	0	0.00%	0.00%	N/A	
Adolescent Well Care Visits	0	13	1	14	14	9	64.29%	34.72%	41.00%	56.80%
Breast Cancer Screening	1	61	16	78	78	50	64.10%	68.66%	54.00%	18.70%
Cervical Cancer Screening	0	122	18	140	140	99	70.71%	67.11%	65.00%	8.78%
Chlamydia Screening in Women	0	8	0	8	8	5	62.50%	49.19%	51.00%	22.55%
Appropriate Medications for Asthma	0	9	0	9	9	7	77.78%	79.64%	86.00%	-9.56%
Diabetes Eye Exam	0	57	16	73	73	33	45.21%	46.11%	49.00%	-7.73%
Diabetes HgbA1c Screening	0	57	16	73	73	53	72.60%	75.50%	77.00%	-5.71%
Diabetes LDL-C Screening	0	57	16	73	73	52	71.23%	74.57%	81.00%	-12.06%

Overall QM: 66.05

A medical director may be contacting you to discuss the results of this profile. An explanatory sheet is attached for your convenience.

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Community Plan

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Definitions and Descriptions of Standards

Members As Of - End date of the reporting period.
Reporting Period - UM profile is a rolling 12 month period that lags by three months. QM profile always covers a calender year.
Member Count - Total number of members enrolled with the PCP at any time during the reporting period.
Member Months - Total number of member months of enrollment the PCP had during the reporting period.

Provider Rate - The PCP provider's measure statistic as calculated for that profile report time span.
Risk Factor - A calculated value determined by averaging all PCP panel-assigned member risk scores, which are derived by a CDPS grouper through claims / encounter experience and diagnoses.
Adjusted Rate - The Provider's Rate divided by the Provider's Risk Factor.
Plan Rate - The rate for that provider's specialty for that measure for that time span. It can be compared to the Provider's rate to show how that provider most closely matches to his peers within the health plan during the reporting time frame.
Percentile Ranking - The Provider's Rate is adjusted using the Risk Factor, then compared to other providers with the same specialty to determine a bell curve percentile ranking. In general, it is good to be >5th percentile or <95th percentile.
Overall UM - An average of the results of all of the percentile rankings for each PCP Provider. PCP encounters are excluded, to be tracked separately.
Overall QM - An average of the Provider Rate column giving an overall average completion of the QM measures.
PCP Ranking by Measure Chart - A visual representation of the provider's percentile ranking as compared to others with the same specialty. Again, it is best to fall between the 5th and 95th percentile, which is <2 standard deviations from the mean.

Utilization Management Measure Definitions

Discharges - Measure of the number of acute inpatient discharges.
Hospital Days - Measure of the associated length of stay for the discharges reported.
ER Visits - Measure of the number of emergency department visits.
Encounters - Outpatient visits to ANY primary care provider of those members assigned to the PCP provider. Lack of correct encounter submissions will cause major problems to the PCP, especially in the quality management area.
Specialist Encounters - Outpatient visits to any specialist from members assigned to the PCP provider.
Prescriptions - Prescriptions from members assigned to the PCP provider.
Prescription Costs - The cost of prescriptions from members assigned to the provider.

Quality Management Measure Definitions

Childhood Immunization Status - Members that reached age 2 in the measurement year that received all 19 immunizations (unless contraindicated.)
Lead Screening - Members age 2 years that had a lead-screening test performed prior to age two.
Well Child Visits 0 - 15 Months - Members age 0 - 15 months that had all six well child visits with a primary care practitioner.
Well Child Visits 3 - 6 Years - Members age 3 - 6 years and had a well child visit with a primary care practitioner.
Well Child Visits 7 - 11 Years - Members age 7 - 11 years and had a well care visit with a primary care practitioner.
Well Child Visits 12 - 21 Years - Members age 12 - 21 years and had a well care visit with a primary care practitioner.
Adolescent Well Care Visits - The percentage of members 12 - 21 that had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.
Breast Cancer Screening - The percentage of female members age 42 - 69 assigned to the provider that had a mammogram performed.
Cervical Cancer Screening - The percentage of female members age 24 - 64 that had a pap smear performed during the measurement year or within the two years prior.
Chlamydia Screening in Women - The percentage of women 16 - 24 who were identified as sexually active and who had at least one test for chlamydia during the measurement year.
Appropriate Medications for Asthma - The percentage of members 5 - 56 who were identified as having persistent asthma and who were appropriately prescribed medication during the measurement year.
Diabetes Eye Exam - Diabetic members age 18 - 75 years who have been screened for retinopathy during the measurement year.
Diabetes HgbA1c Screening - Diabetic members age 18 - 75 years who have been screened for HgbA1c during the measurement year.
Diabetes LDL-C Screening - Diabetic members age 18 - 75 years who have been screened for LDL-C during the measurement year.