

Superior HealthPlan (Superior) is committed to a partnership with its Providers to help promote the right care at the right time and at the right place in order to promote quality health care and maximize the health status of its Members.

As part of this partnership, this ENT Provider Overview is being distributed to show each Provider how they compare to the overall average of similar Superior Providers. Providers with at least 50 unique Members during the reporting period will automatically participate and receive the Provider Overview annually.



6070 Gateway East, Suite 400  
El Paso, Texas 79905

Dr. Barrera  
123 Any Street  
Somewhere, Tx 00000

Important  
Provider  
Practice Overview  
Information  
Enclosed



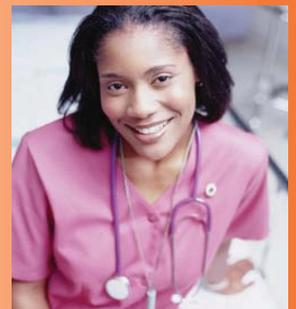
### Administrative Metrics - Informational

Service Utilization	Specialist Score
Number of Visits	770
Number of Members	341
Member Complaints per 1000	0.0
Quality of Care Events per 1000	0.0

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ENT  
Provider  
Overview

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For questions regarding the data presented in this Provider Practice Overview, please call 1-877-391-5921, option3.

Provider Name: Dr. Barrera



Report Period: 1/1/2010 - 12/31/2010

## ENT Provider Practice Overview

Metric	Specialist Score	Service Delivery Area Average
<b>Utilization Metrics</b>		
Average Visits per Member	2.3	2.2
% of Members with a Diagnosis of Acute/Chronic Sinusitis	8.8%	8.5%
% of Members who had a Tonsillectomy and Adenoidectomy	15.5%	9.5%
% of Members who had a Myringotomy	17.0%	15.7%
% of members with OME and tympanostomy tube insertion who had a hearing test performed within the six months prior to the tympanostomy tube insertion	7.7%	6.7%