

Figure G.13-1: Report 1—Potentially Avoidable ER Visit Report—Physician Level

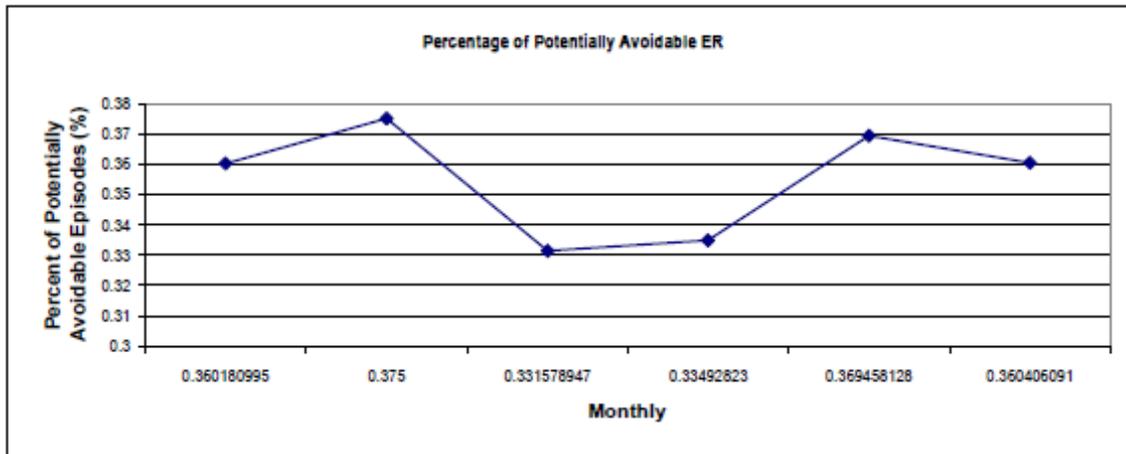
Reporting Period January 2010 - June 2010

As Of: 10/26/2010

PC Group Name:
PCP: Bob Smith, MD
PCP Contact: 100 Main Street, CA, 90061

Emergency Room Utilization (Total Episodes)

Category	January	February	March	April	May	June
Potentially Avoidable ER	398	420	315	350	375	355
Non Avoidable ER	707	700	635	695	640	630
Total ER Visits	1,105	1120	950	1045	1015	985
Avoidable ER Episodes/1,000	58	62	50	51	52	53
% Potentially Avoidable ER	36%	38%	33%	33%	37%	36%



Confidential



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QUALITY PROFILE REPORTS

Figure G.13-2: Report 2—Potentially Avoidable ER Visit Report—Member Level

Reporting Period January 2010 - June 2010
As Of 10/26/2010

PC Group Name:
PCP: Bob Smith, MD
PCP Contact: 100 Main Street, CA, 90061

Emergency Room Visits in Last 6 Months												
Patient Name	Address	City	State	Zip Code	Phone	Age	Coventry Patient ID	ER Service Date	ER Facility	ER Procedure Code	Admitting Diagnosis	Avoidable ER Visit?
PATIENT 1			MD	63123		9		9/22/2010	HOSPITAL A	99393	Primary	Yes
PATIENT 2			MD	63123		53		9/22/2010	HOSPITAL B	99394	Secondary	No
PATIENT 3.....312			MD	63107		76		1/25/2010	HOSPITAL C	99393	Tertiary	Yes
Member Count:	312											

Figure G.13-3: Report 3—Potentially Avoidable Inpatient Admissions Report

Reporting Period January 2010 - June 2010

As Of: 10/26/2010

PC Group Name:

PCP: Bob Smith, MD

PCP Contact: 100 Main Street, CA, 90061

Avoidable Inpatient Admissions (Admits Per 1,000)

Category	2Q 2008	3Q 2008	4Q 2008	1Q 2009	2Q 2009	3Q 2009	4Q 2009	1Q 2010	2Q 2010
Asthma	1.9	2.1	1.8	1.7	2.3	1.6	1.7	1.9	2.1
Bacterial Pneumonia	11.2	10.9	11.1	10.7	11.2	10.8	11.2	10.7	10.5
COPD	10.3	10.4	10.5	10.3	10.2	9.8	9.7	9.4	9.2
CHF	14.4	14.2	14.3	14.2	14.1	14.0	13.9	14.1	14.2
Dehydration	2.3	2.2	2.3	2.1	2.2	2.1	1.9	2.1	2.0
Kidney Urinary Infection	6.1	6.0	5.9	5.8	6.0	6.1	5.8	5.7	5.8
Total	46.2	45.8	45.9	44.8	46.0	44.4	44.2	43.9	43.8

Total (All Categories)	Total Trend				
	2Q09 / 2Q08	3Q09 / 3Q08	4Q09 / 4Q08	1Q09 / 1Q10	2Q10 / 2Q10
	-0.4%	-3.1%	-3.7%	-2.0%	-4.8%

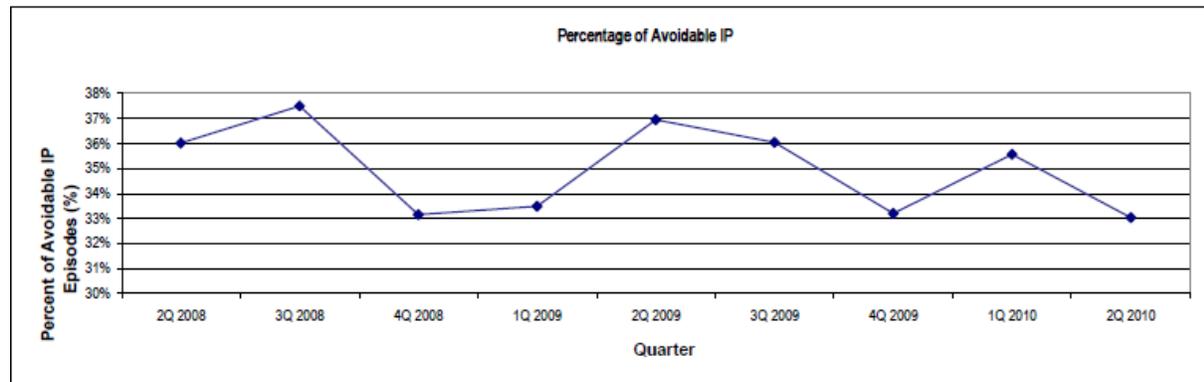


Figure G.13-4: Report 4—Gaps In Care Report (Based on Evidence-Based Guidelines)

Gaps In Care Report (Based on Evidence Based Guidelines)
XYZ System
Reporting Period January 2010 - June 2010
As Of: 10/26/2010

PC Group Name:
PCP: Bob Smith, MD
PCP Contact: 100 Main Street, CA, 90061

Gaps In Care Report for X Measure											
Patient Name	Coventry Patient ID	DOB	Age	Gender	Address	City	State	Zip Code	Phone	Measure	Met
PATIENT 1			91	Male			MD			Hemoglobin A1C	NO
PATIENT 2			92	Female			MD			Hemoglobin A1C	NO
PATIENT 3			86	Female			MD			Hemoglobin A1C	NO
Total by Measure:											3
Numerator											3

Figure G.13-5: Report 5—Home Care Report

Home Care Report
XYZ System
Reporting Period January 2010 - June 2010
As Of: 10/26/2010

PC Group Name:
PCP: Bob Smith, MD
PCP Contact: 100 Main Street, CA, 90061

Patient Name	Address	City	State	Zip Code	Phone	DOB	Age	Medical Contract #	Discharge Date	Attending Physician	Referral Number	Referral Type	Diagnosis Code	Disease
PATIENT 1			MD				1		12/20/2010			INPATIENT	788.25	37 OR MORE COMP WKS OF GEST
PATIENT 2			MD				86		12/7/2010			INPATIENT	850	NORMAL DELIVERY
PATIENT 3			MD				80		12/20/2010			INPATIENT	788.25	37 OR MORE COMP WKS OF GEST

Figure G.13-6: Report 6—Member Roster

Physical Exam Done in Last 12 Months																	
Patient Name	Coventry Patient ID	DOB	Age	Gender	Address	City	State	Zip Code	Phone	Date of Last Physical Exam	Primary Procedure Code for last Physical Exam	Provider of Last Physical Exam	HRA Completed (Yes/No)	HRA Probability of Repeat Admissions (High ≥ .0400)	Overall Risk Score	Disease and Condition Management Programs	
PATIENT 1			9	Male			MD			9/22/2010	99393			N/A	N/A	DM	
PATIENT 2			13	Female			MD			9/22/2010	99394			N/A	N/A	CM	
PATIENT 3			6	Female			MD			1/25/2010	99393			N/A	N/A	Condition Mgmt	
PATIENT 4			9	Female			MD			1/12/2010	99383			N/A	N/A	Complex	
PATIENT 5			12	Male			MD			8/10/2010	99393			N/A	N/A		
PATIENT 6			5	Male			MD			2/16/2010	99382			N/A	N/A		
PATIENT 7			13	Male			MD			8/31/2009	99394			N/A	N/A		
PATIENT 8			0	Female			MD			7/8/2010	99391			N/A	N/A		
PATIENT 9			11	Female			MD			2/26/2010	99383			N/A	N/A		
PATIENT 10			5	Female			MD			11/11/2009	99392			N/A	N/A		
PATIENT 11			8	Female			MD			11/23/2009	99393			N/A	N/A		
PATIENT 12			11	Female			MD			6/9/2010	99393			N/A	N/A		
PATIENT 13			2	Female			MD			8/13/2010	99392			N/A	N/A		
PATIENT 14			9	Female			MD			10/5/2009	99393			N/A	N/A		
PATIENT 15			17	Female			MD			9/20/2010	99394			N/A	N/A		
PATIENT 16			1	Male			MD			5/3/2010	99391			N/A	N/A		
PATIENT 309			16	Male			MD			3/20/2010	99394			N/A	N/A		
PATIENT 310			8	Male			MD			2/1/2010	99393			N/A	N/A		
PATIENT 311			1	Male			MD			9/14/2010	99392			N/A	N/A		
PATIENT 312			7	Male			MD			12/30/2009	99393			N/A	N/A		
Member Count:							312								N/A	N/A	
No Physical Exam Done in Last 12 Months																	
Patient Name	Coventry Patient ID	DOB	Age	Gender	Address	City	State	Zip Code	Phone	Date of Last Physical Exam	Primary Procedure Code for last Physical Exam	Provider of Last Physical Exam	HRA Completed (Yes/No)	HRA Probability of Repeat Admissions (High ≥ .0400)	Overall Risk Score	Disease and Condition Management Programs	
PATIENT 313			3	Female			MD								N/A	N/A	DM
PATIENT 314			17	Female			MD								N/A	N/A	CM
PATIENT 315			5	Female			MD								N/A	N/A	Condition Mgmt
PATIENT 316			2	Female			MD								N/A	N/A	
PATIENT 317			3	Male			MD								N/A	N/A	
PATIENT 318			15	Male			MD								N/A	N/A	
PATIENT 319			0	Male			MD								N/A	N/A	
PATIENT 320			8	Male			MD								N/A	N/A	
PATIENT 450			9	Male			MD								N/A	N/A	
PATIENT 451			9	Male			MD								N/A	N/A	
PATIENT 452			15	Male			MD								N/A	N/A	
PATIENT 453			13	Female			MD								N/A	N/A	
PATIENT 454			4	Female			MD								N/A	N/A	
PATIENT 455			14	Female			MD								N/A	N/A	
PATIENT 456			16	Female			MD								N/A	N/A	
PATIENT 457			10	Female			MD								N/A	N/A	
PATIENT 458			18	Male			MD								N/A	N/A	
PATIENT 459			13	Male			MD								N/A	N/A	
PATIENT 460			15	Female			MD								N/A	N/A	
PATIENT 461			14	Female			MD								N/A	N/A	
Member Count:							149								N/A	N/A	

Figure G.13-7: Report 7—Member Summary Report

Member Summary Report				
Print	<Member Name>			
Add to List	** Coventry Patient ID: <Value>	Age: <Value>	DOB: <Value>	Phone: <Value>
New Search	Sex: <Value>			
1. Demographics				
Address: <Value>		City: <Value>	State: <Value>	Zip: <Value>
** Plan Name: <Value>			** Effective Date with Plan: <Value>	
<small>** Indicates an item that is still open and needs further research or may still need to be mapped to a data element. These items are subject to change as details are finalized.</small>				
2. Hospital Admission * Includes prior 12 months and last 4 occurrences				
Date of Admission	Date of Discharge	Diagnosis	Hospital	Potentially Avoidable
<DOA 1>	<DOD 1>	<Diag 1>	<Hosp 1>	<Yes/No>
<DOA 2>	<DOD 2>	<Diag 2>	<Hosp 2>	<Yes/No>
<DOA 3>	<DOD 3>	<Diag 3>	<Hosp 3>	<Yes/No>
<DOA 4>	<DOD 4>	<Diag 4>	<Hosp 4>	<Yes/No>
3. Surgery & Anesthesia * Includes prior 12 months and last 4 occurrences				
Date of Service	Procedure	Diagnosis Code	Diagnosis Description	Claim Number
<DOS 1>	<Proc 1>	<Diag 1>	<Diag Desc 1>	<Claim 1>
<DOS 2>	<Proc 2>	<Diag 2>	<Diag Desc 2>	<Claim 2>
<DOS 3>	<Proc 3>	<Diag 3>	<Diag Desc 3>	<Claim 3>
<DOS 4>	<Proc 4>	<Diag 4>	<Diag Desc 4>	<Claim 4>
4. Pharmacy Adherence * Includes prior 12 months and last 4 occurrences				
Drug	Date	Dosage	Qty	Days Supply
<Drug 1>	<Date 1>	<Dosg 1>	<Qty 1>	<Days 1>
<Drug 2>	<Date 2>	<Dosg 2>	<Qty 2>	<Days 2>
<Drug 3>	<Date 3>	<Dosg 3>	<Qty 3>	<Days 3>
<Drug 4>	<Date 4>	<Dosg 4>	<Qty 4>	<Days 4>
5. Missing Gaps in Care for Evidence Based Measures * Includes prior 12 months and last 4 occurrences				
** Condition	** Measure			
<Condition 1>	<Measure 1>			
<Condition 2>	<Measure 2>			
<Condition 3>	<Measure 3>			
<Condition 4>	<Measure 4>			
6. Provider Seen List * Includes prior 12 months and last 4 occurrences				
Name	Specialty	Phone	Date of Visit	Procedure
<Name 1>	<Spec 1>	<Phone 1>	<Visit 1>	<Proc 1>
<Name 2>	<Spec 2>	<Phone 2>	<Visit 2>	<Proc 2>
<Name 3>	<Spec 3>	<Phone 3>	<Visit 3>	<Proc 3>
<Name 4>	<Spec 4>	<Phone 4>	<Visit 4>	<Proc 4>
7. Last Physical Exam (Display will include one record)				
Date	Procedure	Doctor	CPT Codes	
<Date 1>	<Proc 1>	<Doctor 1>	<CPT 1>	
8. ER Visits * Includes prior 12 months and last 4 occurrences				
Date of Visit	Diagnosis	Hospital	Potentially Avoidable	
<Date 1>	<Diag 1>	<Hosp 1>	<Yes/No>	
<Date 2>	<Diag 2>	<Hosp 2>	<Yes/No>	
<Date 3>	<Diag 3>	<Hosp 3>	<Yes/No>	
<Date 4>	<Diag 4>	<Hosp 4>	<Yes/No>	
9. Disease & Condition Management Programs * Includes up to 6 programs				
** Program				
<Program 1> **				
<Program 2> **				
<Program 3> **				
<Program 4> **				
10. Diagnostic Tests * Includes prior 12 months and last 4 occurrences				
Date	Diagnosis	Service		
<Date 1>	<Diag 1>	<Service 1>		
<Date 2>	<Diag 2>	<Service 2>		
<Date 3>	<Diag 3>	<Service 3>		
<Date 4>	<Diag 4>	<Service 4>		
11. Chronic Diagnosis * Includes prior 12 months and last 4 occurrences				
Date	Diagnosis	Service		
<Date 1>	<Diag 1>	<Service 1>		
<Date 2>	<Diag 2>	<Service 2>		
<Date 3>	<Diag 3>	<Service 3>		
<Date 4>	<Diag 4>	<Service 4>		
12. PCP (Will display one record)				
Name	Address	City	State	Zip
<Name 1>	<Address 1>	<City 1>	<State 1>	<Zip 1>
13. HRA (Display will include 4 lines)				
** HRA Details				
HRA Completed: <Yes/No> **				
Probability of Repeated Admissions Score (High ≥ .0400): <Score> **				
Frailty Score (High ≥ .0500): <Score> **				
Depression Score (High ≥ 2): <Score> **				

Figure G.13-8: Report 8—Physical Exams

Reporting Period January 2010 - June 2010

As Of: 10/26/2010

PC Group Name:

PCP: Bob Smith, MD

PCP Contact: 100 Main Street, CA, 90061

Month	Total # of Physical Exams	Total # of Members	% of Members Receiving Exam
January	251	1,000	25%
February	152	1,005	15%
March	247	1,000	25%
April	123	1,100	11%
May	167	1,000	17%
June	178	1,005	18%
July	254	1,006	25%
August	545	1,005	54%
September	660	1,008	65%
October	493	1,007	49%
November	213	1,110	19%
December	125	1,150	11%
Total XYZ System	3,408	12,396	27%



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QUALITY PROFILE REPORTS

Figure G.13-9: Provider Profile Report

PCP Patterns of Care

Reporting Period : 12/1/2008 - 11/30/2010

Affiliation ID: [REDACTED]

Affiliation Group Name: [REDACTED] PRIMARY
CARE DOCTORS

Report Introduction and Interpretation

Patterns of Care

Member Panel

Panel Morbidity - Peer Distribution

Quality

Cost and Use

Episode Detail



Affiliation Group Profile

PCP Patterns of Care

For the 12 Months
Ending 11/30/2010

Affiliation Group

Affiliation ID: [REDACTED]
Affiliation Description: [REDACTED] PRIMARY CARE DOCTORS

Peer Group

Peer Group Member Months: 1,139,068
Peer Group Name: [REDACTED] MCD All PCP (Pediatric)

Key Statistics

Number of Members:	3,571	Overall Quality Index:	0.92
Number of Providers:	49	Overall Cost Index, Population:	1.27
Member Months:	31,732	Confidence Intervals for the Index	
Member Panel Morbidity Index:	0.98	Overall Quality Index:	Data not available
		Overall Cost Index, Population:	Data not available

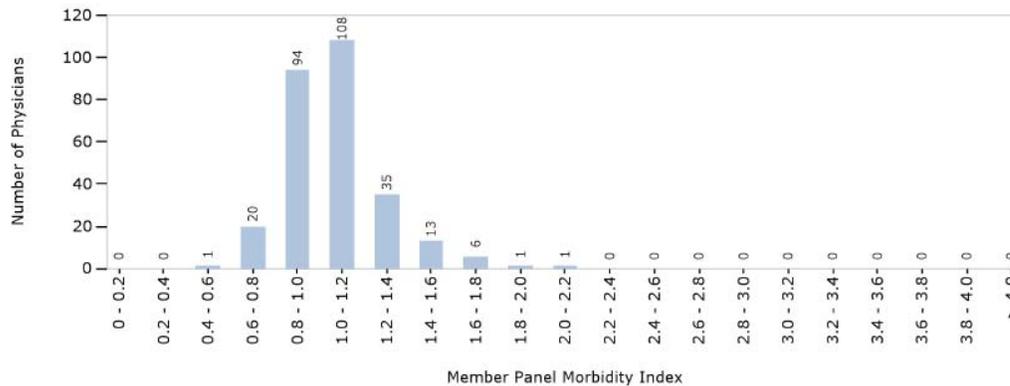
Statistical significance of difference between index and peer group average: * p<0.10; ** p < 0.05

Member Panel Analysis

Age Group	Female			Male			Total		
	Actual #	Actual %	Peers %	Actual #	Actual %	Peers %	Actual #	Actual %	Peers %
00-17	15,370	48.4%	48.1%	16,042	50.6%	50.2%	31,412	99.0%	98.2%
18-30	163	0.5%	1.1%	151	0.5%	0.6%	314	1.0%	1.7%
31-44	0	0.0%	0.1%	0	0.0%	0.0%	0	0.0%	0.1%
45-64	6	0.0%	0.0%	0	0.0%	0.0%	6	0.0%	0.0%
Total	15,539	49.0%	49.3%	16,193	51.0%	50.7%	31,732	100.0%	100.0%

Relative Morbidity Histogram

Distribution of Morbidity Across Peer Group Providers





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QUALITY PROFILE REPORTS

PCP Patterns of Care

Reporting Period : 12/1/2008 - 11/30/2010

Affiliation ID: ██████████

Affiliation Group Name: ██████████ PRIMARY CARE DOCTORS

Quality Measures

As of the End of the Report Period
(Members Must be Continuously Enrolled with Plan a Minimum of 12 Months)

	Number of Quality Opportunities		Rates		Index
	With Compliance	Total	Actual Rate	Peer Rate	Quality Index
Otolaryngology					
Otitis Media, Acute					
Pt(s) on abx therapy w/ acute otitis media that received amoxicillin, a first line abx.	46	49	0.94	0.75	1.25
Preventive and Administrative					
Annual Dental Visit					
Pt(s) 2 - 21 yrs of age that had a dental visit during the rpt period.	750	1,691	0.44	0.45	0.98
Children and Adolescents Access to PCP					
Pt(s) 12 - 19 yrs of age that had a PCP visit during the rpt period.	203	279	0.73	0.87	0.84
Children and Adolescents Access to PCP					
Pt(s) 7 - 11 yrs of age that had a PCP visit during the rpt period.	334	414	0.81	0.89	0.91
Childrens Access to PCP					
Pt(s) 12 - 24 months of age that had a PCP visit during the rpt period.	177	190	0.93	0.97	0.96
Childrens Access to PCP					
Pt(s) 25 months to 6 yrs of age that had a PCP visit during the rpt period.	574	757	0.76	0.87	0.87
Chlamydia Scrn (NS)					
Pt(s) 16 - 24 yrs of age that had a chlamydia screening test in last 12 rpt mos.	29	42	0.69	0.64	1.08
Immunizations for Adolescents					
Pt(s) 13 yrs old at the end of the rpt period that had meningococcal vaccine and Tdap or Td vaccine by their 13th birthday.	10	56	0.18	0.25	0.71
Immunizations for Adolescents					
Pt(s) 13 yrs old at the end of the rpt period that had the meningococcal vaccine by their 13th birthday.	14	56	0.25	0.30	0.82
Immunizations for Adolescents					
Pt(s) 13 yrs old at the end of the rpt period that had the Tdap or Td vaccine by their 13th birthday.	13	56	0.23	0.34	0.69
Well-Child 15 Mo (NS)					
Pt(s) that had five well-child visits with a PCP during the first 15 months of life.	34	167	0.20	0.23	0.90
Well-Child 15 Mo (NS)					
Pt(s) that had four well-child visits with a PCP during the first 15 months of life.	45	167	0.27	0.14	1.93
Well-Child 15 Mo (NS)					
Pt(s) that had no well-child visits with a PCP during the first 15 months of life.	6	167	0.04	0.01	2.40
Well-Child 15 Mo (NS)					
Pt(s) that had one well-child visit with a PCP during the first 15 months of life.	15	167	0.09	0.02	4.06
Well-Child 15 Mo (NS)					
Pt(s) that had six or more well-child visits with a PCP during the first 15 months of life.	32	167	0.19	0.48	0.40
Well-Child 15 Mo (NS)					
Pt(s) that had three well-child visits with a PCP during the first 15 months of life.	20	167	0.12	0.07	1.62
Well-Child 15 Mo (NS)					



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QUALITY PROFILE REPORTS

PCP Patterns of Care	Affiliation ID: [REDACTED]				
Reporting Period : 12/1/2008 - 11/30/2010	Affiliation Group Name: [REDACTED]				PRIMARY CARE DOCTORS
Pt(s) that had two well-child visits with a PCP during the first 15 months of life.	15	167	0.09	0.04	2.21
Well-Child 3-6 Yr (NS)					
Pt(s) 3 - 6 yrs of age that had one well-child visit with a PCP in the last 12 rpted months.	328	592	0.55	0.66	0.84
Pulmonology					
Asthma					
Pt(s) 5 - 40 yrs of age that had an OV for asthma care in last 12 rpt mos.	149	173	0.86	0.81	1.07
Asthma					
Pt(s) that had an OV for asthma care in last 6 rpt mos.	104	173	0.60	0.58	1.04
Asthma (NS)					
Pt(s) w/ presumed persistent asthma using an inhaled corticosteroid or acceptable alternative.	62	64	0.97	0.88	1.10
Total	2,960	5,761	0.51	0.55	0.93

QUALITY PROFILE REPORTS

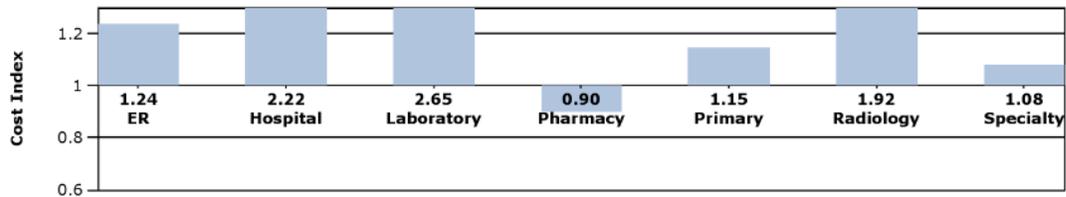
PCP Patterns of Care

Affiliation ID: ██████████

Reporting Period : 12/1/2008 - 11/30/2010

Affiliation Group Name: ██████████ PRIMARY CARE DOCTORS

Cost Index Summary, by Service Category



Cost and Utilization Summary Measures

Profiled Costs

	PMPM			Total
	Actual	Peers	Index	Actual
ER	\$23.86	\$19.22	1.24	\$757,274
Hospital Services	\$77.19	\$34.71	2.22	\$2,449,528
Inpatient Facility	\$21.44	\$16.27	1.32	\$680,239
Other Hospital Outpatient	\$37.25	\$12.73	2.93	\$1,181,978
Outpatient Hospital Surgery	\$18.51	\$5.71	3.24	\$587,312
Laboratory	\$10.85	\$4.10	2.65	\$344,379
Primary Care Core	\$12.26	\$10.70	1.15	\$388,983
Radiology	\$9.11	\$4.75	1.92	\$289,090
Specialty Care	\$17.97	\$16.63	1.08	\$570,307
Pharmacy	\$39.91	\$44.31	0.90	\$1,266,284
Central nervous system agents	\$7.77	\$15.73	0.49	\$246,709
Respiratory agents	\$15.05	\$13.51	1.11	\$477,704
Total	\$191.16	\$134.42	1.42	\$6,065,845

Overall Cost Index: 1.27

Utilization Rates Per 1,000 Members

Number of Encounters(Annualized per 1,000 Members)

	Actual	Peers	Index
Primary Care Visit Rate	2,516	2,617	0.96
Specialty Care Referral Rate	567	743	0.76
Visits per Specialist Referral	798	1,075	0.74
Radiology Procedure Rate	407	414	0.98
MRI Procedure Rate	8	12	0.67
Laboratory Procedure Rate	853	1,082	0.79
Overall Prescribing Rate	4,124	5,710	0.72
Generic Prescribing %	87%	85%	1.02
ER Visit Rate	847	730	1.16
Admits per 1000 Members	43	36	1.20
Days per 1000 Members	121	114	1.06
Average Length of Stay	2.78	3.14	0.89

QUALITY PROFILE REPORTS

PCP Patterns of Care

Affiliation ID: ██████████

Reporting Period : 12/1/2008 - 11/30/2010

Affiliation Group Name: ██████████ PRIMARY CARE DOCTORS

Episode Detail and Analysis

Development disorder

Total Specialty Episode Costs: \$96,454

Cost per Episode	# of Episodes	Total	Primary Care Core	Specialty Care	Laboratory	Radiology	Hospital	Pharmacy	ER
Actual	87	\$1,105.49	\$66.55	\$65.44	\$186.66	\$75.76	\$701.38	\$0.26	\$9.44
Peers		\$1,026.39	\$24.22	\$180.22	\$59.82	\$39.37	\$687.15	\$27.27	\$8.34
Index			2.75	0.36	3.12	1.92	1.02	0.01	1.13

Encounters per 1000 Episodes

Actual			986	1,759	315	66	2,274	11	6
Peers			445	2,612	123	42	5,750	116	20
Index			2.22	0.67	2.56	1.56	0.40	0.10	0.28

Conjunctivitis

Total Specialty Episode Costs: \$20,459

Cost per Episode	# of Episodes	Total	Primary Care Core	Specialty Care	Laboratory	Radiology	Hospital	Pharmacy	ER
Actual	107	\$191.21	\$18.00	\$9.29	\$0.99	\$5.65	\$59.74	\$63.04	\$34.51
Peers		\$148.70	\$19.07	\$7.64	\$0.37	\$0.20	\$6.99	\$62.67	\$51.76
Index			0.94	1.22	2.69	27.57	8.55	1.01	0.67

Encounters per 1000 Episodes

Actual			378	187	6	14	393	1,234	138
Peers			434	153	8	1	126	1,188	207
Index			0.87	1.22	0.74	15.09	3.12	1.04	0.67

Visual disturbances

Total Specialty Episode Costs: \$49,567

Cost per Episode	# of Episodes	Total	Primary Care Core	Specialty Care	Laboratory	Radiology	Hospital	Pharmacy	ER
Actual	261	\$189.91	\$0.59	\$90.07	\$0.00	\$2.27	\$93.75	\$3.23	\$0.00
Peers		\$111.52	\$0.63	\$98.24	\$0.02	\$0.49	\$10.55	\$1.17	\$0.41
Index			0.94	0.92	0.00	4.67	8.88	2.76	0.00

Encounters per 1000 Episodes

Actual			21	1,741	0	4	584	23	0
Peers			13	1,700	0	2	90	14	2
Index			1.57	1.02	0.00	1.86	6.51	1.67	0.00

Otitis media

Total Specialty Episode Costs: \$172,600

Cost per Episode	# of Episodes	Total	Primary Care Core	Specialty Care	Laboratory	Radiology	Hospital	Pharmacy	ER
Actual	402	\$429.35	\$32.49	\$26.40	\$9.08	\$3.11	\$184.76	\$40.10	\$133.42
Peers		\$319.52	\$40.90	\$35.94	\$1.94	\$0.89	\$87.23	\$63.30	\$89.31
Index			0.79	0.73	4.67	3.48	2.12	0.63	1.49

Encounters per 1000 Episodes

Actual			718	429	94	19	852	1,318	300
Peers			992	500	56	12	460	1,617	333



(Brought to you by Coventry Health Care of Louisiana, Inc.)

QUALITY PROFILE REPORTS

PCP Patterns of Care

Reporting Period : 12/1/2008 - 11/30/2010

Affiliation ID: ██████████

Affiliation Group Name: ██████████ PRIMARY CARE DOCTORS

Index 0.72 0.86 1.69 1.60 1.85 0.82 0.90

Tonsillitis, adenoiditis or pharyngitis

Total Specialty Episode Costs: \$163,268

Cost per Episode	# of Episodes	Total	Primary Care Core	Specialty Care	Laboratory	Radiology	Hospital	Pharmacy	ER
Actual	339	\$481.62	\$30.41	\$31.03	\$54.15	\$3.91	\$235.84	\$26.81	\$99.46
Peers		\$228.70	\$36.34	\$22.98	\$18.47	\$1.18	\$62.42	\$23.13	\$64.17
Index			0.84	1.35	2.93	3.32	3.78	1.16	1.55

Encounters per 1000 Episodes

Actual			619	484	717	34	560	746	315
Peers			819	311	831	15	306	861	247
Index			0.76	1.56	0.86	2.31	1.83	0.87	1.28

Allergic rhinitis

Total Specialty Episode Costs: \$27,978

Cost per Episode	# of Episodes	Total	Primary Care Core	Specialty Care	Laboratory	Radiology	Hospital	Pharmacy	ER
Actual	94	\$297.64	\$19.42	\$5.96	\$14.14	\$0.42	\$78.43	\$152.94	\$26.32
Peers		\$256.16	\$30.31	\$20.42	\$8.09	\$1.65	\$9.16	\$157.87	\$28.66
Index			0.64	0.29	1.75	0.26	8.56	0.97	0.92

Encounters per 1000 Episodes

Actual			424	219	92	11	920	2,617	80
Peers			652	558	73	8	157	3,070	95
Index			0.65	0.39	1.27	1.37	5.85	0.85	0.84

Asthma

Total Specialty Episode Costs: \$404,874

Cost per Episode	# of Episodes	Total	Primary Care Core	Specialty Care	Laboratory	Radiology	Hospital	Pharmacy	ER
Actual	328	\$1,235.00	\$94.38	\$46.89	\$37.85	\$13.17	\$345.77	\$497.27	\$199.66
Peers		\$997.18	\$52.06	\$52.57	\$8.91	\$4.35	\$150.81	\$567.23	\$161.24
Index			1.81	0.89	4.25	3.03	2.29	0.88	1.24

Encounters per 1000 Episodes

Actual			1,513	1,319	137	53	1,734	6,546	335
Peers			1,229	1,379	95	101	1,037	6,176	429
Index			1.23	0.96	1.45	0.53	1.67	1.06	0.78

Figure G.13-10: Network Decision Support Tool Physician Quick List

Network Decision Support Tool (NDS): Physician Summary Quick List									
Link	Peer Definition (Level1)	Peer Definition (Level2)	Affiliation Description (Level 1)	Number of Providers	Number of Episodes	Case Mix, Episodes	Number of Quality Opportunities	Overall Allowed Index, Episodes	Overall Quality Index
1	Surgical Specialty	MCD All Otolaryngology	INDEPENDENT FFS	25	1,904	1.02	618	1	1.02
1	Surgical Specialty	MCD All Otolaryngology	MCO "A" PCP FFS PHYSICIANS	3	448	0.97	140	1	0.93
1	Surgical Specialty	MCD All Otolaryngology	"B" FFS	3	418	0.96	194	0.79	1.07
1	Surgical Specialty	MCD All Otolaryngology	"C" NETWORK FFS	10	406	0.86	102	1.04	0.96
1	Surgical Specialty	MCD All Otolaryngology	FACULTY FFS	18	382	1.25	138	1.16	0.95
1	Surgical Specialty	MCD All Otolaryngology	"D"	1	280	0.91	68	0.84	0.93
1	Surgical Specialty	MCD All Otolaryngology	"E"	9	262	0.95	63	0.94	1.03
1	Surgical Specialty	MCD All Otolaryngology	"F" SPECIALISTS	5	244	0.96	73	1.05	1.02
1	Surgical Specialty	MCD All Otolaryngology	REGIONAL MEDICAL CENTER	6	131	1.06	39	0.8	0.92
1	Surgical Specialty	MCD All Otolaryngology	"G" FFS	3	109	0.9	32	1.14	0.91
1	Surgical Specialty	MCD All Otolaryngology	"H"	2	47	0.93	17	1.25	1.08
1	Surgical Specialty	MCD All Otolaryngology	"I" OWNER PHYSICIANS	3	14	1.19	0	0.77	0
1	Surgical Specialty	MCD All Otolaryngology	"J" MEDICAL GROUP	1	8	0.71	3	0.89	1.09
1	Surgical Specialty	MCD All Otolaryngology	"K" FFS	1	7	0.87	0	1.19	0
1	Surgical Specialty	MCD All Otolaryngology	"L"	1	4	1.11	0	1.15	0
1	Surgical Specialty	MCD All Otolaryngology	"M" MEDICAL GROUP	1	1	0.23	0	2.62	0

The report includes Provider Network Assessment that have any of the following Peer Definition items: "MCD All Otolaryngology"