



B.23 – NCQA Health Plan Report Cards



September 3, 2010

Thomas Kelly BA, MS
President & CEO
Schaller Anderson, L.L.C.
4645 E Cotton Center Blvd.
Bldg 1
Phoenix, AZ 85040

Dear Mr. Kelly:

We are pleased to inform you that based on the information gathered during your recent DM Certification survey, the National Committee for Quality Assurance (NCQA) Review Oversight Committee has awarded Schaller Anderson, L.L.C. the status(es) listed below. The final assessment report, which incorporates relevant changes made in response to your organization’s earlier comments, is now ready for your review. You may now access the final report and results online by visiting <https://iss.ncqa.org> and looking under the section entitled Survey and Results.

Evaluation Product	Certified Status	Effective Date	Expiration Date
Program Design	Certified	August 30, 2010	August 30, 2012

Disease Management Programs:

Asthma	CHF
COPD	Depression
Diabetes	

The NCQA Disease Management Accreditation & Certification Status List will be updated to reflect this status by no later than the 15th of September. A certificate reflecting your status(es) is enclosed in recognition of your achievement. Also, for your convenience, you may download the NCQA certification seal by visiting our Web site at www.ncqa.org. Please refer to the Guidelines for Advertising and Marketing, enclosed.

If you have reason to believe that the compliance scoring of any standard or standards does not accurately reflect your organization’s compliance with the standards, you have the opportunity to request a reconsideration of compliance designations and/or certification outcome by the NCQA Reconsideration Committee. To proceed with reconsideration, NCQA must receive within the next 30 days a written request for reconsideration that addresses at least one of the grounds for appeal identified in the Reconsideration section of the “Administrative Policies and Procedures” of the 2006 *Standards and Guidelines for Disease Management*. This request must not exceed five pages in length and must include a listing of the standards for which reconsideration is being requested. A fee, as specified in the Agreement for DM Certification Survey, “Pricing Methodology and Cancellation Policy” (Exhibit A), is charged for reconsideration. The fee must be paid at the time reconsideration is requested.

Thomas Kelly
September 3, 2010
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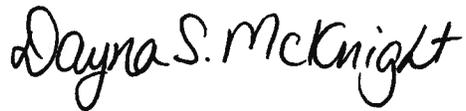
In order to maintain your status(es), Schaller Anderson, L.L.C. will need to participate in a survey approximately three months prior to the expiration date. We have tentatively reserved June 4, 2012, as the submission date of the completed Survey Tool to NCQA. If the proposed dates present a problem for you or if you have any questions regarding these dates, please contact Cindy Francis, Program Manager, Accreditation, at (202) 955-5147 or e-mail francis@ncqa.org.

If you have questions about the ISS, please contact NCQA Customer Support at (888) 275-7585 or e-mail customersupport@ncqa.org. You can also visit www.ncqa.org for additional information.

While it is our understanding that the results of this certification survey may satisfy a state regulatory requirement, NCQA assumes no responsibility for transmitting copies of this report to relevant state agencies.

We wish to acknowledge your quality improvement efforts, which were evident throughout the survey process. NCQA looks forward to working with you and your staff again in the future.

Sincerely,



Dayna McKnight, MBA, MS
Assistant Vice President, Accreditation

Enclosures



National Committee for Quality Assurance

has awarded

Schaller Anderson, L.L.C.



NCQA Certification in

Depression

for demonstrating compliance with NCQA's requirements
in the area of Program Design

John Fisher
CHAIR, BOARD OF DIRECTORS

August 30, 2010

DATE GRANTED

Margaret Scott
PRESIDENT

August 30, 2012

EXPIRATION DATE

Duane E Dennis MD.
CHAIR, REVIEW OVERSIGHT COMMITTEE



National Committee for Quality Assurance

has awarded

Schaller Anderson, L.L.C.



NCQA Certification in

Diabetes

for demonstrating compliance with NCQA's requirements
in the area of Program Design

John Fisher
CHAIR, BOARD OF DIRECTORS

August 30, 2010

DATE GRANTED

Margaret Eick
PRESIDENT

August 30, 2012

EXPIRATION DATE

Duane E Davis MD.
CHAIR, REVIEW OVERSIGHT COMMITTEE



National Committee for Quality Assurance

has awarded

Schaller Anderson, L.L.C.



NCQA Certification in

Asthma

for demonstrating compliance with NCQA's requirements
in the area of Program Design

John Fisher
CHAIR, BOARD OF DIRECTORS

August 30, 2010

DATE GRANTED

Margaret E. Coff
PRESIDENT

Duane E. Dennis MD.
CHAIR, REVIEW OVERSIGHT COMMITTEE

August 30, 2012

EXPIRATION DATE



National Committee for Quality Assurance

has awarded

Schaller Anderson, L.L.C.



NCQA Certification in

CHF

for demonstrating compliance with NCQA's requirements
in the area of Program Design

John Fisher
CHAIR, BOARD OF DIRECTORS

August 30, 2010

DATE GRANTED

Margaret E. Hoff
PRESIDENT

August 30, 2012

EXPIRATION DATE

Duane E. Dennis MD.
CHAIR, REVIEW OVERSIGHT COMMITTEE



National Committee for Quality Assurance

has awarded

Schaller Anderson, L.L.C.



NCQA Certification in

COPD

for demonstrating compliance with NCQA's requirements
in the area of Program Design

John Fisher
CHAIR, BOARD OF DIRECTORS

August 30, 2010

DATE GRANTED

Margaret E. O'Neil
PRESIDENT

Duane E. Dennis MD.
CHAIR, REVIEW OVERSIGHT COMMITTEE

August 30, 2012

EXPIRATION DATE

Missouri Care Incorporated, Doing Business As Missouri Care Health Plan

[Print](#) [Close this window](#)

General Information

Plan Type: Medicaid
Accredited Product: HMO
Address: 2404 Forum Blvd., Columbia, MO, 65203
Number of members enrolled: 50,234
Website: www.missouricare.com
Other Names: Missouri Care Health Plan
This health plan serves members in the following state(s):
Missouri

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type: Health Plan Accreditation
Date of Next Review: 05/23/2011

Performance Results

Accreditation Status: Scheduled

Accreditation Star Ratings

Access and Service:

Qualified Providers:

Staying Healthy:

Getting Better:

Living with Illness:

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

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Organization

@ Credentials, Inc.

Function

Application and Attestation Content
 Application Processing
 DEA Certification
 Education and Training
 Malpractice Claims History
 Medical Board Sanctions
 Medicare / Medicaid Sanctions
 Ongoing Monitoring of Sanctions
 License to Practice
 Work History

Status

CERTIFIED

Certification Information

Credentials Verification Organization

Date of next review: 11/05/2012

Certification expiration date: 01/29/2013

Contact Information

Address: 151 Farmington Avenue
 Hartford, CT 06156

Updated as of 4/30/11

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Aetna Health Inc. (Florida)

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	3,408
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Florida

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	07/24/2012
Date of Next Review:	04/30/2012
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★☆
Staying Healthy:	★★★☆☆
Getting Better:	★★★★★
Living with Illness:	★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Connecticut)

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	3,788
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Connecticut

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/28/2012
Date of Next Review:	10/02/2012
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★☆☆
Getting Better:	★★★★★
Living with Illness:	★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Georgia)

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	3,331
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)

This health plan serves members in the following state(s):
Georgia

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	07/24/2012
Date of Next Review:	04/30/2012
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Maine)

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	2,532
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Maine

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/28/2012
Date of Next Review:	10/02/2012
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★★
Getting Better:	★★★★★
Living with Illness:	★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (New Jersey) - Northern New Jersey

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	37,999
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)

This health plan serves members in the following state(s):
New Jersey

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/28/2012
Date of Next Review:	10/02/2012
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (New Jersey) - Southern New Jersey

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	37,999
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)

This health plan serves members in the following state(s):
New Jersey

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	01/11/2014
Date of Next Review:	10/16/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (New York)

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	15,123
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	New York

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/28/2012
Date of Next Review:	10/02/2012
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania)

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	48,477
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Pennsylvania

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	01/11/2014
Date of Next Review:	10/16/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★☆

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Arizona

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	2625 Shadelands Drive, Suite 240, Walnut Creek, CA, 94598
Number of members enrolled:	2,704
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Arizona, Nevada

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	04/05/2014
Date of Next Review:	01/08/2014
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★★
Living with Illness:	★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Colorado

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	2625 Shadelands Dr., Rogers Bldg., Walnut Creek, CA, 94598
Number of members enrolled:	1,282
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Colorado

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	04/05/2014
Date of Next Review:	01/08/2014
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Delaware

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	2,029
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Delaware

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Date of Next Review:	10/16/2013

Performance Results

Accreditation Status:	Scheduled
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Accreditation Star Ratings

Access and Service:

Qualified Providers:

Staying Healthy:

Getting Better:

Living with Illness:

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Illinois

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	811
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Illinois

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	04/05/2014
Date of Next Review:	01/08/2014
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Maryland

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	6,571
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)

This health plan serves members in the following state(s):
District of Columbia, Maryland, Virginia

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	01/11/2014
Date of Next Review:	10/16/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★☆
Staying Healthy:	★★★☆☆
Getting Better:	★★★★★
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Ohio

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	5,316
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Ohio

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	04/05/2014
Date of Next Review:	01/08/2014
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★☆☆☆☆
Getting Better:	★★★★★
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Oklahoma

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	2777 Stemmons Freeway, Suite 300, Dallas, TX, 75207
Number of members enrolled:	122
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	Oklahoma

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	07/24/2012
Date of Next Review:	04/30/2012
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Pennsylvania) - Tennessee

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	20
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)

This health plan serves members in the following state(s):
Tennessee

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	07/24/2012
Date of Next Review:	04/30/2012
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health Inc. (Texas)

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	2777 Stemmons Freeway, Suite 300, Dallas, TX, 75207
Number of members enrolled:	5,896
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)

This health plan serves members in the following state(s):
Texas

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	07/24/2012
Date of Next Review:	04/30/2012
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Health of California, Inc.

General Information

Plan Type:	Medicare
Accredited Product:	HMO
Address:	2625 Shadelands Drive, Suite 1100, MSF915, Walnut Creek, CA, 94598
Number of members enrolled:	30,541
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (HMO)
This health plan serves members in the following state(s):	California

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	04/05/2014
Date of Next Review:	01/08/2014
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★☆
Staying Healthy:	★★★☆☆
Getting Better:	★★★★★
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Arizona)

General Information

Plan Type: Medicare
Accredited Product: PPO
Address: 2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled: 821
Website: www.aetna.com
Other Names: Aetna MedicareSM Plan (PPO)
This health plan serves members in the following state(s):
Arizona

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type: Health Plan Accreditation
Expiration Date: 12/22/2013
Date of Next Review: 10/09/2013
HEDIS measures included in results: No
CAHPS measures included in results: No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★
Qualified Providers: ★★★★★
Staying Healthy: ★★★★★
Getting Better: ★★★★★
Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Colorado)

General Information

Plan Type: Medicare
Accredited Product: PPO
Address: 2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled: 737
Website: www.aetna.com
Other Names: Aetna MedicareSM Plan (PPO)

This health plan serves members in the following state(s):
Colorado

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type: Health Plan Accreditation
Expiration Date: 12/22/2013
Date of Next Review: 10/09/2013
HEDIS measures included in results: No
CAHPS measures included in results: Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Connecticut)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	728
Website:	www.aetna.com
Other Names:	Aetna MedicareSM Plan (PPO)
This health plan serves members in the following state(s):	Connecticut

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Delaware)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	509
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	Delaware

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Florida)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	7,515
Website:	www.aetna.com
Other Names:	Aetna MedicareSM Plan (PPO)
This health plan serves members in the following state(s):	Florida

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Georgia)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	991
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	Georgia

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Illinois)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	One South Wacker Dr., Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	956
Website:	www.aetna.com
Other Names:	Aetna MedicareSM Plan (PPO)
This health plan serves members in the following state(s):	Illinois

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆
Getting Better:	★★★★★
Living with Illness:	★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Indiana)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	407
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	Indiana

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Kentucky)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	541
Website:	www.aetna.com
Other Names:	Aetna Medicare SM Plan (PPO)
This health plan serves members in the following state(s):	Kentucky

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★☆☆

Qualified Providers: ★★☆☆

Staying Healthy: ★★☆☆

Getting Better: ★★☆☆

Living with Illness: ★★☆☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Maine)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	299
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	Maine

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★☆

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (MD/DC)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	3,512
Website:	www.aetna.com
Other Names:	Aetna MedicareSM Plan (PPO)
This health plan serves members in the following state(s):	District of Columbia, Maryland

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Michigan)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	438
Website:	www.aetna.com
Other Names:	Aetna Medicare SM Plan (PPO)
This health plan serves members in the following state(s):	Michigan

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Nevada)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	986
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	Nevada

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★☆

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (New Jersey)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	5,223
Website:	www.aetna.com
Other Names:	Aetna MedicareSM Plan (PPO)
This health plan serves members in the following state(s):	New Jersey

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★☆

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (New York)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	1,455
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	New York

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆
Getting Better:	★★★★★
Living with Illness:	★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (North Carolina)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	837
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	North Carolina

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Ohio)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	89,645
Website:	www.aetna.com

This health plan serves members in the following state(s):
Ohio

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Oklahoma)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	2777 Stemmons Freeway, Suite 300, Dallas, TX, 75207
Number of members enrolled:	128
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):	Oklahoma

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Pennsylvania)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	43,047
Website:	www.aetna.com

This health plan serves members in the following state(s):
Pennsylvania

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆
Getting Better:	★★★★★
Living with Illness:	★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Tennessee)

General Information

Plan Type:	Medicare
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	463
Website:	www.aetna.com
Other Names:	Aetna Medicare Plan (PPO)

This health plan serves members in the following state(s):
Tennessee

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★☆
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Texas)

General Information

Plan Type: Medicare
Accredited Product: PPO
Address: 2777 Stemmons Freeway, Suite 300, Dallas, TX, 75207
Number of members enrolled: 4,804
Website: www.aetna.com
Other Names: Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):
Texas

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type: Health Plan Accreditation
Expiration Date: 12/22/2013
Date of Next Review: 10/09/2013
HEDIS measures included in results: Yes
CAHPS measures included in results: Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Virginia)

General Information

Plan Type: Medicare
Accredited Product: PPO
Address: 151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled: 675
Website: www.aetna.com
Other Names: Aetna Medicare Plan (PPO)
This health plan serves members in the following state(s):
Virginia

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type: Health Plan Accreditation
Expiration Date: 12/22/2013
Date of Next Review: 10/09/2013
HEDIS measures included in results: Yes
CAHPS measures included in results: Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★☆

Getting Better: ★★★★★

Living with Illness: ★★★★★

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Alabama)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	40,873
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):

Alabama

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★☆☆☆☆

Getting Better: ★★☆☆☆

Living with Illness: ★☆☆☆☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Alaska)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	39,016
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Alaska

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Accredited

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Arizona)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	338,394
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Arizona

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at

your place of work.

Aetna Life Insurance Company (Arkansas)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	50,538
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Arkansas

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (California)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	958,630
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):

California

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Colorado)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	234,968
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Colorado

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Connecticut)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	259,706
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Connecticut

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Delaware)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	75,747
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):

Delaware

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Florida)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	695,188
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Florida

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at

your place of work.

Aetna Life Insurance Company (Georgia)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	411,276
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Georgia

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager

at your place of work.

Aetna Life Insurance Company (Hawaii)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	7,468
Website:	www.aetna.com
Other Names:	Aetna Open Choice PPO

This health plan serves members in the following state(s):
Hawaii

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	No
CAHPS measures included in results:	No

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at

your place of work.

Aetna Life Insurance Company (Idaho)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	41,438
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Idaho

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★☆☆☆

Getting Better: ★★★★★

Living with Illness: ★☆☆☆☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Illinois)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Dr., Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	421,339
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Illinois

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★☆☆

Getting Better: ★★★☆☆

Living with Illness: ★★★☆☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Indiana)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	143,241
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Indiana

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆
Getting Better:	★★★★☆
Living with Illness:	★★★★☆

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections
Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Iowa)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 06156
Number of members enrolled:	41,802
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Iowa

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Kansas)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	91,148
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Kansas

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Kentucky)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	86,641
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Kentucky

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Louisiana)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	108,771
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Louisiana

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

- Access and Service:** ★★★★★
- Qualified Providers:** ★★★★★
- Staying Healthy:** ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Maine)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	97,021
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Maine

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Massachusetts)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	134,446
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Massachusetts

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (MD/DC)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	319,739
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
District of Columbia, Maryland

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

- Access and Service:** ★★★★★
- Qualified Providers:** ★★★★★
- Staying Healthy:** ★★★★★
- Getting Better:** ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Michigan)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	220,559
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):

Michigan

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★☆☆

Living with Illness: ★★☆☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Minnesota)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	68,472
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Minnesota

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

- Access and Service:** ★★☆☆
- Qualified Providers:** ★★☆☆
- Staying Healthy:** ★★☆☆
- Getting Better:** ★★☆☆

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Mississippi)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	59,221
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Mississippi

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Missouri)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	173,290
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Missouri

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

- Access and Service: ★★★★★
- Qualified Providers: ★★★★★
- Staying Healthy: ★★★★★
- Getting Better: ★★★★★

Living with Illness: ★★☆☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (ND/SD/WY/MT)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	37,502
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):

Montana, North Dakota, South Dakota, Wyoming

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★☆☆

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Nebraska)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	40,911
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Nebraska

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Nevada)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	99,415
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Nevada

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★☆☆

Living with Illness: ★★☆☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (New Jersey)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	687,381
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
New Jersey

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

- Access and Service: ★★★★★
- Qualified Providers: ★★★★★
- Staying Healthy: ★★★★★
- Getting Better: ★★☆☆

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (New Mexico)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	22,195
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
New Mexico

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Accredited

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (New York)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	662,387
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
New York

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★☆
Staying Healthy:	★★★★☆
Getting Better:	★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (NH/VT)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	53,368
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
New Hampshire, Vermont

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (North Carolina)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	267,085
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
North Carolina

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★★
Getting Better:	★★★★☆

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Ohio)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606
Number of members enrolled:	521,563
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Ohio

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status:	Commendable
Accreditation Star Ratings	
Access and Service:	★★★★★
Qualified Providers:	★★★★★
Staying Healthy:	★★★★☆

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Oklahoma)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2777 Stemmons Freeway, Suite 300, Dallas, TX, 75207
Number of members enrolled:	177,903
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Oklahoma

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★☆☆

Living with Illness: ★★☆☆

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Oregon)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	95,421
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Oregon

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★☆☆

Qualified Providers: ★★☆☆

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Pennsylvania)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	535,344
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Pennsylvania

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Rhode Island)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	18,390
Website:	www.aetna.com
Other Names:	Aetna Choice POS, Aetna Elect Choice (EPO), Aetna Managed Choice, Aetna Open Choice PPO, Aetna Select, Open Access Aetna Elect Choice, Open Access Managed Choice

This health plan serves members in the following state(s):
Rhode Island

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★☆☆

Getting Better: ★★★★★

Living with Illness: ★★☆☆

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (South Carolina)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	88,845
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
South Carolina

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Tennessee)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	11675 Great Oaks Way, F351, Alpharetta, GA, 30022
Number of members enrolled:	169,420
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Tennessee

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status:	Excellent
Accreditation Star Ratings	

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Texas)

General Information

Plan Type: Commercial

Accredited Product: PPO

Address: 2777 Stemmons Freeway, Suite 300, Dallas, TX, 75207

Number of members enrolled: 1,910,580

Website: www.aetna.com

Other Names: Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Texas

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type: Health Plan Accreditation

Expiration Date: 12/22/2013

Date of Next Review: 10/09/2013

HEDIS measures included in results: Yes

CAHPS measures included in results: Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Utah)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	89,750
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):

Utah

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status:	Commendable
Accreditation Star Ratings	

- Access and Service: ★★★★★
- Qualified Providers: ★★★★★
- Staying Healthy: ★★★★★
- Getting Better: ★★★★★
- Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

- Member Connections
- Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Virginia)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	392,879
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Virginia

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status:	Excellent
Accreditation Star	

Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Washington)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	2625 Shadelands Drive, Rogers Bldg, Walnut Creek, CA, 94598
Number of members enrolled:	284,840
Website:	www.aetna.com
Other Names:	Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):

Washington

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status: Excellent

Accreditation Star

Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (West Virginia)

General Information

Plan Type:	Commercial
Accredited Product:	PPO
Address:	151 Farmington Avenue, Conveyer ASB2, Hartford, CT, 06156
Number of members enrolled:	52,188
Website:	www.aetna.com
Other Names:	Aetna Choice POS II, Aetna Managed Choice, Aetna Open Choice® PPO, Aetna Select, Open Access Aetna Elect Choice, Open Access Aetna Select, Open Access Managed Choice

This health plan serves members in the following state(s):

West Virginia

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type:	Health Plan Accreditation
Expiration Date:	12/22/2013
Date of Next Review:	10/09/2013
HEDIS measures included in results:	Yes
CAHPS measures included in results:	Yes

Performance Results

Accreditation Status:	Commendable
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Accreditation Star Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★☆☆☆

Getting Better: ★☆☆☆☆

Living with Illness: ★☆☆☆☆

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.

Aetna Life Insurance Company (Wisconsin)

General Information

Plan Type: Commercial

Accredited Product: PPO

Address: One South Wacker Drive, Mail Stop F643, Chicago, IL, 60606

Number of members enrolled: 115,038

Website: www.aetna.com

Other Names: Aetna Choice POSII®, Aetna Elect Choice® (EPO), Aetna Managed Choice®, Aetna Open Choice® PPO, Aetna SelectSM, Open Access® Aetna Elect Choice®, Open Access® Aetna SelectSM, Open Access® Managed Choice®

This health plan serves members in the following state(s):
Wisconsin

For specific areas covered, please contact the plan directly.

Accreditation Details

Accreditation Type: Health Plan Accreditation

Expiration Date: 12/22/2013

Date of Next Review: 10/09/2013

HEDIS measures included in results: Yes

CAHPS measures included in results: Yes

Performance Results

Accreditation Status: Commendable

Accreditation Star

Ratings

Access and Service: ★★★★★

Qualified Providers: ★★★★★

Staying Healthy: ★★★★★

Getting Better: ★★★★★

Living with Illness: ★★★★★

This plan has achieved Distinction in the following Quality Plus modules:

Member Connections

Care Management and Health Improvement

Other

For cost of benefits information, please contact this plan directly or speak with the benefits manager at your place of work.