

BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: May 01, 2013 to May 30, 2013
Effective Date: June 01, 2013

SUMMARY

GSA/Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	UnitedHealthcare	Total Transfers
GSA A						
90 Day Grace Period	70	80	21	23	174	368
Outside 90 Day Grace Period	9	24	3	12	54	102
GSA B						
90 Day Grace Period	44	102	45	21	296	508
Outside 90 Day Grace Period	14	56	14	17	153	254
GSA C						
90 Day Grace Period	34	191	80	24	215	544
Outside 90 Day Grace Period	1	4	0	3	11	19
Total Transfers	172	457	163	100	903	1,795

Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	UnitedHealthcare	Total Transfers
90 Day Grace Period	148	373	146	68	685	1,420
Outside 90 Day Grace Period	24	84	17	32	218	375
Total Transfers	172	457	163	100	903	1,795

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	148	373	146	68	685	1,420
2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	24	84	17	32	218	375
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	24	84	17	32	218	375

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Enrollment Grace Period	70	80	23	21	174	368
Member requests to be assigned to the same Plan as family members	9	24	12	3	54	102
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA A	79	104	35	24	228	470

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA B						
90 Day Enrollment Grace Period	44	102	21	45	296	508
Member requests to be assigned to the same Plan as family members	14	56	17	14	153	254
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA B	58	158	38	59	449	762

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA C						
90 Day Enrollment Grace Period	34	191	24	80	215	544
Member requests to be assigned to the same Plan as family members	1	4	3	0	11	19
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA C	35	195	27	80	226	563

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

SPECIAL CIRCUMSTANCES

Transfer Reason Description

Amerigroup

**Community Health
Solutions**

LaCare

**LA Healthcare
Connections**

**United
Healthcare**

NO SPECIAL CIRCUMSTANCES TO REPORT

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