



BAYOU HEALTH
Plan Change Request by Reason
Active Members

Reporting Period: July 01, 2013 to July 30, 2013

Effective Date: August 01, 2013

SUMMARY

GSA/Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Grace Period	56	77	29	30	164	356
Outside 90 Day Grace Period	12	32	3	10	33	90
GSA B						
90 Day Grace Period	33	120	37	24	237	451
Outside 90 Day Grace Period	5	30	12	19	93	159
GSA C						
90 Day Grace Period	23	155	57	22	162	419
Outside 90 Day Grace Period	8	56	9	14	66	153
Total Transfers	137	470	147	119	755	1,628

Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	112	352	123	76	563	1,226
Outside 90 Day Grace Period	25	118	24	43	192	402
Total Transfers	137	470	147	119	755	1,628

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
1.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	112	352	123	76	563	1,226
2.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	25	118	24	43	192	402
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	25	118	24	43	192	402

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Enrollment Grace Period	56	77	30	29	164	356
Member requests to be assigned to the same Plan as family members	12	32	10	3	33	90
The member needs related services to be performed at the same time	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA A	68	109	40	32	197	446

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA B						
90 Day Enrollment Grace Period	33	120	24	37	237	451
Member requests to be assigned to the same Plan as family members	5	30	19	12	93	159
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA B	38	150	43	49	330	610

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA C						
90 Day Enrollment Grace Period	23	155	22	57	162	419
Member requests to be assigned to the same Plan as family members	8	56	14	9	66	153
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA C	31	211	36	66	228	572

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

SPECIAL CIRCUMSTANCES

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
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NO ACTIVITY FOR THE REPORTING MONTH

Description: This report shows a summary of plan changes requests by reason created during the reporting month.